



## **COVID-19 MRM Policies & Procedures**

**Guidelines:** Continue to follow all Federal and Provincial guidelines.

**Distance:** Reminder keep the required minimum distance of 2 meters from others at all times.

**Property:**

- Only slip customers allowed on the property
- Boat ramp closed
- Remember to keep 2m (6') distance from everyone
- Vehicles without a valid parking pass will be towed (Not Kidding)

**Store/Service/Parts:**

- Store is closed but cashier counter is open for limited transactions and parts pick up
- **Mandatory** hand wash station set up outside the marina store for use prior to entry
- Only one customer is allowed in the store at a time
- Stay within the designated counter area once inside the store
- Stay within the designated floor lines to get to the bathroom (disinfectant in bathroom)
- Transactions should be E-transfer whenever possible. If handling cash use gloves. If using debit/credit machine wipe down after use
- Should you need anything from within the store our marina staff will retrieve it for you
- Parts and any other transaction that can be set up on the phone prior to arrival is encouraged
- Taxi boat service is yet to be decided

**Fuel:**

- Gas: remove gas cap or set tanks on dock (do not touch pump nozzle) and staff will assist you
- Propane available upon request

**Service:**

- Should your boat require service, please email your request to [service@moonrivermarine.com](mailto:service@moonrivermarine.com)
- Customer boats will be summarized and filled with gas 48 +hrs prior to pickup
- Mechanics will sanitize the boat after work is complete and the boat has been docked
- To avoid having to disinfect boats being dropped off for service we will have a minimum 48 hr quarantine period before technicians begin work

***Operating Hours: Tuesday - Saturday 8am-5pm through end of June 2020***

To remain in accordance with the recommendations and directives of municipal, provincial and federal governments these policies and procedures are subject to change without notice, we will however keep them as up to date as possible on our website, [www.moonrivermarine.com](http://www.moonrivermarine.com).

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